
Thursday, December 15, 2016

ISLAND AIR ANNOUNCES OPERATIONAL PERFORMANCE FOR NOVEMBER 2016

HONOLULU — Island Air announced today that for the month of November 2016 it completed 100 percent of its 1,020 scheduled flights with no cancellations, and 88.2 percent of its flights arrived on time. *(With major airlines that report their on-time information to the U.S. Department of Transportation, a flight is counted as "on time" if it arrives within 14 minutes of its scheduled arrival time).* *

"I am proud of our team's ongoing focus on enhancing the interisland travel experience for passengers," said David Uchiyama, Island Air president and CEO. "Recognition of these improvements should go out to our vice president of airports, Jeff Moken, along with each of our station managers: Nazarene Anderson in Honolulu, Leina Alcos in Līhu'e, Kimi Tamanaha in Kahului, and Sharda Ka'upu heading our operation in Kona. As we look to the new year, the Island Air team remains committed to offering the best interisland service for local residents and visitors, which includes continually improving our customer service and overall operational performance and reliability."

Island Air began releasing its operational performance in September 2015, so that current and potential customers can see how the airline is performing as it continues to improve and position itself for a strong future as Hawai'i's alternative interisland airline.

ABOUT ISLAND AIR:

Island Air is the value leader in the Hawaiian Islands, offering 238 convenient flights each week between O'ahu, Maui, Kaua'i and Hawai'i Island. The affordable alternative for interisland travel, Island Air's 64-seat ATR-72 aircraft are able to provide captivating aerial views of Hawai'i's remarkable landscapes. Founded in 1980 as Princeville Airways, the company was renamed Island Air in 1992 and has been proudly serving the islands of Hawai'i for more than 35 years.

For more information about Island Air or to make a reservation, visit www.islandair.com or call (800) 652-6541. Let us know how we are doing on Yelp or TripAdvisor or just stay connected by liking Island Air on Facebook at www.facebook.com/islandairhawaii, or follow @IslandAirHawaii on Twitter and @IslandAir_Hawaii on Instagram.

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* Island Air operational performance numbers reflect systemwide operations, based on all of the flights that are operated under its brand, using Official Airline Guide (OAG) published arrival times and Aircraft Communications Addressing and Reporting System (ACARS) data. Because Island Air does not account for at least 1 percent of U.S. industrywide domestic scheduled passenger revenues, Island Air's performance data is not reflected in the U.S. Department of Transportation monthly Air Travel Consumer Report, which currently tracks the performance and punctuality of 13 of the nation's largest airlines that are required to submit data.

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