



# GENKI SUSHI

## NEWS RELEASE

**FOR IMMEDIATE RELEASE**

Thursday, September 15, 2016

### **GENKI SUSHI AT KUKUI GROVE SHOPPING CENTER TO HOLD GRAND REOPENING ON FRIDAY, SEPT. 16**

***Newly Renovated Restaurant to Feature First  
Bullet Express System on Neighbor Island***

**HONOLULU** – Genki Sushi’s only restaurant on Kauai will hold a grand reopening on Friday, Sept. 16, 2016 at 11 a.m., after completing a \$300,000 renovation that included the installation of an interactive, automated Bullet Express ordering and delivery system.

“We are excited to welcome back our customers to enjoy all their favorite sushi dishes and Genki specialties, while experiencing our new, fun, interactive Bullet Express system,” said Mary Hansen, chief administrative officer, Genki Sushi USA, Inc. “Genki Sushi is continually looking for ways to improve customer service and enhance the overall dining experience at our restaurants, and that includes offering the latest technology, while adding an element of playfulness and excitement.”

The upgraded restaurant at Kukui Grove Shopping Center in Lihue features easy-to-use touch screens that allow customers to order food from their seats and have it delivered by a double rail express system via carriers in the form of a bullet train, F1® race cars, surfboards and a space shuttle. The Kukui Grove location is the first Genki Sushi restaurant on a neighbor island to feature the Bullet Express system. Five locations on Oahu currently offer the automated system, and Genki plans to outfit other restaurants with the Bullet Express system in the future.

The new system at the Kauai location follows a \$1.3 million renovation the company undertook last year that included expanding the seating capacity to 80 diners, adding new equipment and modernizing the overall look and feel of the restaurant.

(more)

### **Department of Health Approves Reopening**

The grand reopening comes one week after the Hawaii Department of Health (DOH) approved the reopening of Genki Sushi's restaurants on Kauai and Oahu as health officials investigated whether customers may have become ill from a food product provided to Genki Sushi by a distributor. On Sept. 9, DOH announced it had cleared Genki's restaurants on Kauai and Oahu to reopen after full compliance with the department's strict conditions, including confirmation that none of its employees scheduled to work for the reopening tested positive for hepatitis A. Genki's 10 restaurants on Oahu reopened on Sept. 10, but the Kauai location remained closed to complete the renovations.

"We appreciate our customers' patience, understanding and support while we worked with the Department of Health and simultaneously focused on completing renovations in order to reopen the Kukui Grove restaurant," said Hansen. "Now with DOH's approval and our new Bullet Express system ready to go, we are happy to resume operations on Kauai.

"We also want to acknowledge our 40 dedicated employees on Kauai for their efforts during the temporary closure. It is very reassuring that none of our employees tested positive for the virus and we are happy that our Kauai team can get back to work. At the same time, our hearts go out to those who have the illness and hope for their speedy recovery," Hansen added.

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