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For Immediate Release

ISLAND AIR RELEASES ON-TIME PERFORMANCE FOR OCTOBER

HONOLULU — For October 2015, 86.2 percent of Island Air’s scheduled flights arrived on time (*as is the case with major airlines that report their on-time information to the U.S. Department of Transportation, a flight is counted as "on time" if it arrives within 14 minutes of its scheduled arrival time*).*

Also in October, Island Air completed 99 percent of all scheduled flights (with only seven cancellations out of 717 flights).

“Since releasing our operational performance results last month, we’ve received positive feedback from customers who value the ability to see how we’re doing compared to other airlines here in Hawaii and on the Mainland,” said Island Air CEO Dave Pflieger. “As our October numbers show, our team is continuing to make great progress in improving our overall performance and customer service.”

Island Air announced last month that it plans to release its flight performance data on a monthly and quarterly basis so that current and potential customers can see for themselves how the airline is performing as the carrier continues to improve and position itself for a strong future as Hawai’i’s affordable alternative interisland airline.

For more information about Island Air, visit www.islandair.com or call (800) 652-6541. Let us know how we are doing on Yelp or TripAdvisor or just stay connected by liking Island Air on Facebook at www.facebook.com/islandairhawaii, or follow @IslandAirHawaii on Twitter and @IslandAir_Hawaii on Instagram.

(more)

About Island Air

Island Air is the value leader in the Hawaiian Islands, offering over 165 convenient flights each week between O‘ahu, Maui, and Lāna‘i. The affordable alternative for interisland travel, Island Air's 64-seat ATR-72 aircraft are able to provide captivating up-close views of Hawai‘i’s remarkable landscapes. Founded in 1980 as Princeville Airways, the company was renamed Island Air in 1992 and has been proudly serving the islands of Hawai‘i for 35 years. For more information and special offers, visit IslandAir.com.

* Island Air operational performance numbers reflect system-wide operations, based on all scheduled flights, using Official Airline Guide (OAG) published arrival times and Aircraft Communications Addressing and Reporting System (ACARS) data. Because Island Air does not account for at least 1% of U.S. industrywide domestic scheduled passenger revenues, Island Air’s performance data is not reflected in the U.S. Department of Transportation monthly Air Travel Consumer Report, which currently tracks the performance and punctuality of 13 of the nation’s largest airlines that are required to submit data.

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